

IT Service Management Foundation (based on ITIL®) Examination Score Report

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CANDIDATE ID: SR5480557 **DATE:** January 27, 2009
REGISTRATION NUMBER: R30LAM50B3 **SITE NUMBER:** BR31
EXAM: IT Service Management Foundation (based on ITIL®)
SERIES: 100

PASSING SCORE: 65 YOUR SCORE: 85 GRADE: Pass

This report shows the percentage of items in each section you answered correctly for the ITIL® Foundation test.

Título de Parte	0	100	Resultado
General			100
Service Desk			100
Incident Management			75
Problem Management			80
Change Management			100
Configuration Management			50
Release Management			100
Service Level Management			100
Availability Management			100
Capacity Management			50
IT Service Continuity Management			100
Financial Management for IT Services			100
Other ITIL® Topics			100
Relationships			50



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